



Moving Forward!

INTERNATIONAL FOCUS:
GSATS FUTURE
TECH
PHOENIX 2024

Phoenix, November 11-13, 2024

AGENDA

PRESENTED BY
International Gaming Standards
Association

This agenda is dynamic. The schedules and topics may vary. Check our site to obtain the most recent version available.





ABOUT IGSA

Our Vision

To pioneer cutting edge and innovative solutions for the global gaming industry.

Our Mission

To facilitate the implementation of solutions that empower suppliers, operators and regulators with the highest level of excellence, performance and innovation through collaboration and education.

Our Values

We will operate with integrity, fairness, and transparency. We believe that standards benefit our industry because they provide speed to market, innovation, value and extended useful life.

ABOUT IGSA

+26

Years Old

4

Continents
With Offices

+46

Active Members

+1800

Volunteers

+17

Developed
Standards+

+180

Collaborating
Companies

ABOUT CGS

+50

Conferences

+24

Cities

+35

Exhibitions

+20,000

Participants



Moving Forward!



Welcome to the FUTURE! Technology continues to evolve at ever increasing speeds and keeping up with new innovations is becoming more and more difficult. This first in Arizona IGSA Technical Summit will feature two days of immersive education on Emerging and Future technology coming to gaming.

Why Attend:

- Education: Learn about new tech from the companies developing it and from implementation in other highly regulated industries.
- Regulation: Hear first-hand from Legislators responsible for evolving gaming law and from Regulators who must provide oversight of this new technology.
- Networking: Connect with Legislators, Regulators, Operators, Suppliers, and Innovators in an event that is right-sized to allow meaningful conversations to occur.
- Business Opportunities: Identify how to bring to market, how to deploy, and how to monetize emerging and future technology and identify new areas for growth.

Why GSATS Phoenix?

A wide-angle aerial photograph of Phoenix, Arizona, taken at sunset. The city lights are visible, and the sky is filled with soft, golden light from the setting sun. The word 'PHOENIX' is overlaid in large, white, sans-serif capital letters across the center of the image.

PHOENIX



AGENDA NOVEMBER 11

15h00 – 18h00

GSATS – Focus: Future Tech

- REGISTRATION

19h00 – 21h00

Speaker's Cocktail Reception

AGENDA NOVEMBER 12

07h30 - 12h00	Registration
08h30 - 08h40	Welcome & Opening Address
08h45 - 09h30	How are technology advancement impacting decision making and driving innovation in gaming? Keynote Speaker: Andrew Cardno – Founder & CEO Game Changing Technologies
09h35 - 10h20	Computing power continues to increase exponentially. What will this innovation mean to gaming in general? Speaker: Brett Butler – VP R&D and Gaming Systems – Aristocrat Technologies
10h20 - 10h50	Mid-Morning Network Break
10h55 - 11h40	How technology and digital data-driven decision making can vastly improve gaming operations Speaker: James O'Kimosh, Slot Director Desert Diamond Casinos
11h40 - 13h00	Lunch
13h05 - 13h50	Revolutionizing Casino Customer Experiences with 3D Interactive Displays Present ways that interactive 3D displays can improve customer service, helping guests with information, wayfinding, and entertainment. Speaker: Michael L. Freeman J.D. - Founder of Ocutrx and Two Time Emmy Award Designer Streaming Mobile Video
14h00 - 14h45	Hackers are always on the prowl looking to exploit any vulnerability. What should regulators require gaming companies to implement to reduce Cyber Risk? Moderator: Cynthia Hays Panelist: Jeremie Kanter, Director Regulatory Affairs – Continent 8 Rich Rader, Chief Technology Officer, Umpqua Indian Development Corp.
14h45 - 15h30	How is AI improving casino operations? Speaker: Kiran Brahmandam, CEO of Gaming Analytics, San Francisco, CA

AGENDA NOVEMBER 12

15h30 - 16h00	Mid-Afternoon Network Break
16h15 - 17h00	Beyond gaming devices and gaming content; Emerging technologies being used in other gaming related areas stress our existing regulatory-related systems. Fire-side Chat moderated by: Mark Pace, President IGSA Speaker: Travis Foley, Chief Government and Regulatory Officer, BMM Testlabs.
17h15 - 18h00	Video summarization and other AI applications are on the leading edge of delivering never before available functionality to both regulators and operators. Speaker: Christopher O'Malley, General Manager Industry Verticals, INTEL Sanjay Addicam - Intel Sr. AI Principal Engineer - Analytics, Deep Learning and Data Mining
18h10- 18h15	Day 1 Wrap-up Speaker: Mark Pace, President IGSA
19h00- 21h00	All-Delegate Cocktail Reception

AGENDA NOVEMBER 13

08h30 – 08h40	Welcome & Opening Address Speaker: Mark Pace – President IGSA
08h45- 09h30	How is the speed of innovation impacting regulations and compliance testing? Keynote Speaker: Nick Farley, President & Co-Founder Eclipse Compliance Testing
09h45- 10h30	Virtual reality for new generations in brick & mortar and online casinos. Speaker: David Fica Jaque, Founder and CEO – Land Vegas
10h30 - 11h00	Mid-Morning Networking Break
11h15 - 12h00	The Metaverse sounds like something out of Hollywood, but innovators are applying it to gaming. What is being done and what are the challenges being faced by leaders in this space? Speaker: George Zaloom – Chief Product Evangelist - World Vegas
12h00 - 13h30	Lunch
13h45 - 14h30	Jackpot Defense: How Biometrics, AI, and Advanced Cybersecurity Are Protecting Casinos from Fraud and Cyber Attacks. Speakers: Tonya Roedell – President – Broader Reach Consulting Michelle Prince-Glenn – Head of Strategy and Operations - CentralAMS
14h45 - 15h30	Technologies like AI can help when used right, and hurt when done wrong. How can the industry rally to ensure that we have adequate safeguards in place to protect against potential misuse of bleeding edge technologies like AI? Speaker: Nimish Purohit, VP of Product Resilience Aristocrat Technologies
15h30 - 16h00	Mid-Afternoon Networking Break

AGENDA NOVEMBER 13

16h15 - 17h00

Regulatory Roundtable

Panel Moderator: Joe Bunevith – VP Government and Regulatory Affairs – GLI
Panelists: Chrisopher Fleenor, Chief Technology and Gaming Officer Ohio
Casino Control Commission
Karl Rempel, Senior Manager Technology Regulation and Compliance
Operations Division - Alcohol and Gaming Commission of Ontario
Chris Schroder, Director – Colorado Division of Gaming

17h05 – 17h15

Summary & Wrap-up
Speaker: Mark Pace – President IGSA



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